



Instruction Manual

So Glad You've Joined the Warm Side!

Thank you for purchasing your new **RugMate™** – a great cosy companion for chilly days! **RugMate™** is placed easily under your rug to create a warm, inviting space you'll never want to leave. You'll **“feel the heat beneath your feet”** in no time. It's safe, simple, and oh-so-comfortable – just plug it in, switch it on, let the warmth roll in and enjoy!



IMPORTANT INFORMATION



Please read this instruction manual carefully before using your RugMate™. Keep this instruction manual for future use. Should you give or sell your RugMate to another person, it is important that you also pass on this instruction manual and safety information. Non-observance of these instructions may result in serious injury or damage to the device.

Contact

For enquiries and your FREE quote, please contact:

Coldbuster Floor Heating

Call: **1800 85 75 65**

Text: **0488 855 826**

Email: sales@coldbuster.com.au

Installation Instructions

How to you use your RugMate™

Choosing a suitable location

- Only use your RugMate™ indoors on a clean, dry, hard floor.

Positioning the Underlay that comes with your RugMate™

- Lay the supplied underlay flat on the floor, so that it will be completely covered by your rug.

Positioning your RugMate™

- Place your RugMate™ on top of the underlay, making sure it is centred, with no folds or creases, so that the underlay extends beyond your RugMate™ in every direction.
- Note that the underlay is deliberately larger than your RugMate™.

Placing the Rug Over the Heater

- Ensure your RugMate™ is placed under a suitable rug (not too thick or heavy) for effective heat distribution.
- Ensure the rug lies flat on top of your RugMate™, with no folds or creases.
- Do not place furniture on top of your RugMate™.

Placing the Power Cord

- Ensure the power cord is positioned safely along the edge of the rug to prevent tripping hazards.
- Keep the power cord away from heat sources, sharp edges, and heavy foot traffic.



Operation Instructions

Powering On

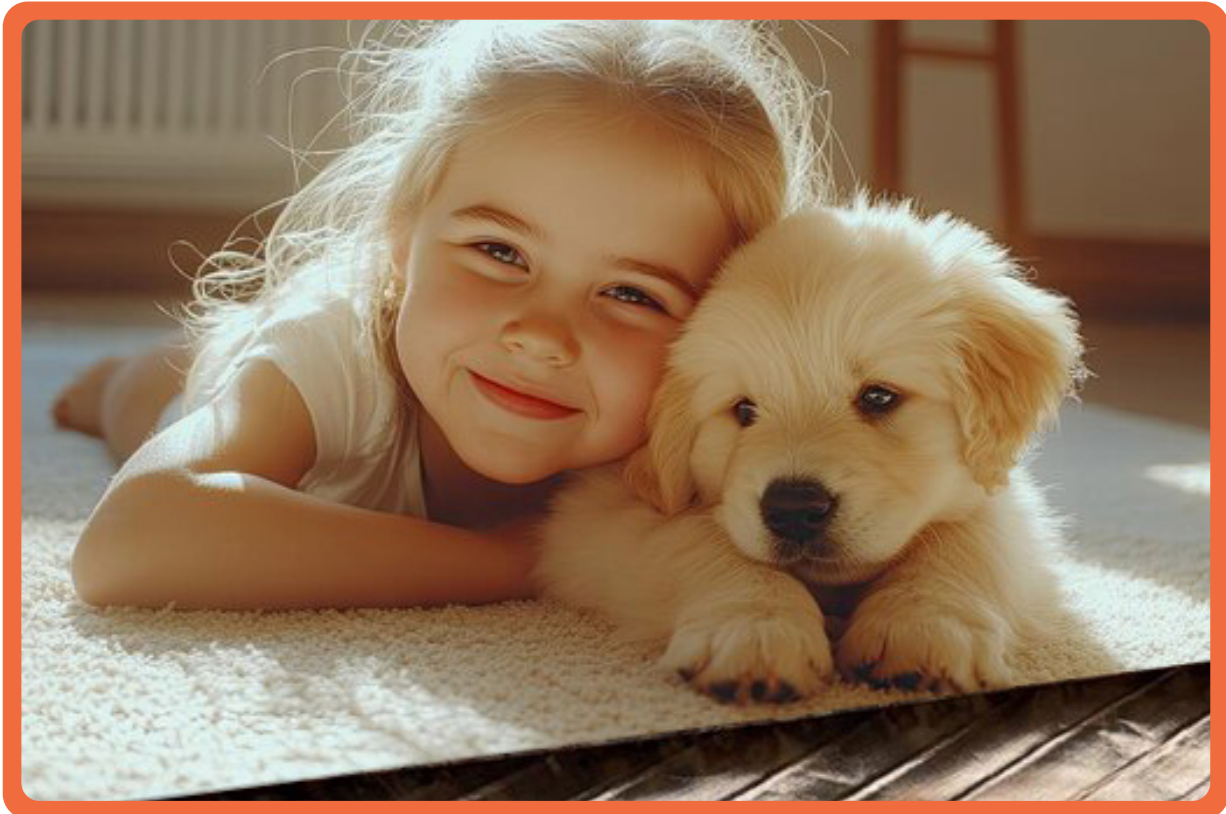
- Plug your RugMate™ into a standard power outlet and turn on the switch.
- If you have a thermostat (not included), turn that on for temperature control.
- Should you wish to add a thermostat, go to:
<https://www.coldbuster.com.au/product-category/thermostats/> and order.
- To get **free advice**, contact Coldbuster.

Warming Up

- Your RugMate™ provides a gentle, even warmth – allow up to 30 minutes to reach full heating capacity.
- If using a thermostat, set the desired temperature for your comfort.

Turning Off & Unplugging

- Switch off and unplug the RugMate™ heater when not in use.
- Allow the heater to cool before you store or move.



Maintenance & Storage

Cleaning

- Wipe with a dry or slightly damp cloth if necessary.
- Do not immerse in water.

Storage

- Allow to cool, then roll up loosely when not in use.
- Store in a dry place.

Troubleshooting

Issue	Likely Cause	Solution
Heater not warming up	Not plugged in properly	Check power connection
Uneven heating	Rug is too thick or folded	Check power connection

Warranty & Support

- Your RugMate™ is made to a high-quality standard.
- It comes with a **3-Year Warranty**.

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DID YOU KNOW?

If you're building a new home or renovating, and your floors are not yet down, call Coldbuster to give you a free, room-by-room quote for under-floor heating, just to consider, before it's too late! Coldbuster Floor Heating is the best heating solution for any area where your floors are not yet down.

Stay warm and enjoy your RugMate, powered by Coldbuster!